

FAQ SUZUKI Hamburg World Triathlon presented by HAMBURG WASSER

As of September 25, 2026 / Subject to change, ongoing adjustments possible

About the event

Date and time

The SUZUKI World Triathlon Hamburg presented by HAMBURG WASSER open races will take place on July 11/12, 2026. The sprint distance will be held on Saturday and the standard distance on Sunday. Further information on the schedule can be found in the announcement.

Location

Accreditation: Jungfernstieg, Hamburg

Swim start: Jungfernstieg on the Binnenalster, Hamburg

Transition area: Ballindamm, Hamburg

Finish line: Rathausmarkt, Hamburg

Distances

You can choose between the sprint distance (Saturday) and the standard distance (Sunday). There is also the option of competing as a relay team. We will publish all important information about the course <u>here</u>.

Travel and accommodation

Public transportation

Public transportation will largely continue to operate as normal. However, it is inevitable that some services will have to be restricted or suspended if certain sections of the route are affected. Further information will be provided by the respective provider.

Parking

We recommend parking your car away from the race track. Please observe the road closures and try to park strategically and according to your individual needs. Crossing the track on foot is possible without any problems, with only short waiting times.



Road closures

Approximately four weeks before the race, we will list all information about traffic in Hamburg city center during the event week on our website. There you will find closure times, alternative routes, and detailed information about specific areas in the city center. The interactive closure map shows road closures at different times of the day.

Hotels

Tri Travel is the official travel partner of the SUZUKI World Triathlon Hamburg presented by HAMBURG WASSER 2026. Booking options for various hotel categories in the city center and further information will be available here shortly.

Before registering

Eligibility / Minimum age

Anyone can participate in the World Triathlon Hamburg, provided they have registered properly via the online registration tool and meet the age requirements.

People who are 18 years of age or older in the year of the event are eligible to participate in the standard distance. People who are 16 years of age or older in the year of the event are eligible to participate in the sprint distance.

Persons who are 14 years of age or older in the year of the event are eligible for the sprint distance relays. Persons who are 14 years of age or older in the year of the event (swimmers and runners) are eligible for the standard distance relays, as are participants who are 15 years of age or older in the year of the event (cyclists).

Registration procedure

Registration for the World Triathlon Hamburg can only be done online at https://hamburg.triathlon.org/anmeldung/. The registration partner is race result Timing BW GmbH. Registrations by mail, fax, or email will not be accepted!

Registration phase 1, with the option of individual starting block selection, ends on June 1, 2026. Late registration is possible during registration phase 2 (until July 1, 2026) online and from July 9, 2026, at the on-site accreditation desk, provided that starting places are still available. (From registration phase 2 onwards, individual start block selection and joint starts with the team are no longer possible).

Registrations by minors

Online registrations by minors are not permitted. Minors may only be registered for events for which they are eligible by their legal representatives or persons authorized by their legal representatives (e.g., coaches, clubs). A signed declaration of consent from the legal representative must be sent to the organizer by the day before the event at the latest, either by post or as a scan by email to athletenservice.hamburg@triathlond-events.de . . The form is available for download on our homepage at https://hamburg.triathlon.org.



Participation fee and payment methods

The price table and current price levels can be found <u>here</u>.

The entry fee will be debited from the participant's account as a one-time direct debit in the form of a direct debit authorization. Participants from abroad can pay by credit card.

Optional extras

Team scoring, joint start with training partners/friends

To start with others from the same starting block, everyone must join the same team when registering. The team can be selected from a drop-down menu during registration. If you are the first member of the team to register, you must create the team (including the team name) and inform the other team members of the name.

PLEASE NOTE: If an individual team member has booked a preferred starting block, this will be prioritized in the starting block allocation and placed ahead of the joint start of the potential team!

Please note that the club is selected independently of the team. Your club will be requested separately during registration!

Preferred starting block

When registering, you have the option of booking a starting block preference for €10. The starting blocks available for selection are always grouped into three starting blocks. The starting blocks will start in alphabetical order. We will announce the exact time a few weeks before the competition. However, the start will be in the morning on both days. Late bookings or changes to the start block selection are possible until June 1, 2026, via the link in the registration confirmation.

Early check-out

You also have the option of booking an early check-out for €10 when you register. A note on your race number will then entitle you to check out your bike one to two hours before the regular check-out time.

Medal engraving

You can add a personal medal engraving at a special price of \in 15. Engraving can be done on site for \in 18.

Premium package

Would you like to book all three options and benefit even more? No problem! With the Premium Package, you can secure your desired starting block, early check-out, medal engraving, and on top of that, you have the opportunity to have your loved ones hang your finisher's medal around



your neck at the finish line to celebrate your great success together. Your eBegleitung will receive access to the finish area for this purpose. The Premium Package is available for €40.

Photo package

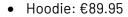
Sportograf offers you a discount on your photo package when you register online: Secure all your personal highlights now with the Sportograf photo flat rate from World Triathlon Hamburg. Relive your moments again and again – full of emotion, action, and goosebumps. Advance sales only €26.99 for the standard distance or €22.99 for the sprint distance.

Finisher Collection

When registering, you can also order the following products from the Zoot Finisher Collection until June 1, 2026. Both models are available in two styles (women & men). When ordering, please select your desired color, style, and size.

• Run Tee: \$39.95









• Bike Jersey: €79.95



The Hamburg merchandise collection can be pre-ordered until June 1, 2026, as part of the online registration process. The pre-ordered items will then be produced. Items can also be purchased at the Zoot booth at the Expo without pre-ordering, but there is no guarantee that the desired size will still be available.

Please note: Items pre-ordered and purchased online must be picked up at the Zoot booth at the Expo during the event weekend; there will be NO advance shipping!

After registration

Missing registration confirmation

After successfully registering, please be sure to check the spam folder of your email inbox. Various providers mark emails sent by race result as spam. Please contact us at athletenservice@triathlond-events.de if you have not received a registration confirmation.

Personal data

In your registration confirmation, you will find a link to view and edit your data. You can also use this link to join a team or book additional services at a later date.

Cancellation / Participant exchange / Distance change

No refund of the entry fee will be made in the event of non-participation.

The following options are available for canceling your starting place:

- **1. Cancellation**: If you cancel by May 12, 2026, you will receive a voucher for the full amount paid, minus a processing fee of €20. The voucher can be used for any subsequent events in the TriathlonD event series (https://www.triathlonD-events.de) until the end of the following year.
- 2. Participant exchange: For a processing fee of €20, the starting place can be exchanged with another athlete until the online registration deadline on Wednesday, July 1, 2026. The change link from the registration confirmation can be used for this purpose. If the



participant exchange takes place after registration phase 1, the start number will not be reprinted.

3. A distance change is possible until the online registration deadline on Wednesday, July 1, 2026, for a processing fee of €20 via the link in the registration confirmation, provided that there are still free starting places available for the corresponding distance. When changing to a longer distance, the corresponding difference in the entry fee to the current price level must be paid. No refund will be given for the difference in price when changing to a shorter distance. Distance changes must also be made via the link in the registration confirmation. It is not possible to switch between relay and individual competitions!

Late registrations are possible during the opening hours of the race packet distribution, but no later than the day before the respective race, for a late registration fee of $+ \in 10$ on top of the respective entry fee, provided that the maximum number of participants has not yet been reached.

Race packet pickup

Location and opening hours

Accreditation takes place at Jungfernstieg in Hamburg and is open from Thursday until the day before the race. The exact opening hours can be found in the announcement.

Required documents

To collect your race documents, you will need your registration confirmation, either in digital form on your smartphone or printed out, as well as official photo ID. We cannot hand over your race documents without photo ID!

For relay participants, all race documents and the three starter bags will be handed out upon presentation of the official registration confirmation and the ID card/passport of one relay member.

Minors must submit a signed declaration of consent to the organizer in accordance with §108 (1) BGB (German Civil Code) by the day before the event at the latest, either by post, as a scan by email to athletenservice.hamburg@triathlond-events.de, or by handing it in at the accreditation desk on site. The form is available for download on our homepage at https://hamburg.triathlon.org/anmeldung/.

Collection by another person

If you or your entire relay team are unable to pick up the documents in person on site, you can authorize another person to pick up the race documents. For this purpose, we have provided a <u>power of attorney template</u> on our website. To collect your documents, the person must bring the completed power of attorney template, their own ID card, and a copy of your ID card (the participant's). Please note that we only accept our power of attorney template!



Before the start

Competition information

All competition information will be published on our <u>website</u> in good time before the event. All participants should also read the Athlete Guide and the competition briefing on our website. Any changes and current information will be posted in the accreditation area. All participants are requested to read the publications carefully before the start!

Starting block allocation

Participants in the team rankings usually start together in one starting block. PLEASE NOTE: If an individual team member has booked a preferred starting block, this will always be prioritized in the starting block allocation and placed before the joint start of the team! For registrations made during the late registration phase (also applies to registrations via a participant exchange), a joint start with the team cannot be accommodated.

Check-in/transition zone

The exact check-in time for your bike/equipment in the transition area depends on your personal start time. We will announce the check-in times well in advance on our website and in the Athlete Guide with all competition information. Please note that after check-in, you will only be able to access the transition area again at the check-out times.

For relay participants, the bike must be checked in before the swimmer starts.

Clothing box and drop-off of the starter bag

When checking in at the transition area, please place all important competition items in the yellow box next to your bike. PLEASE NOTE: Please note that you will only be allowed access to the transition area again during the check-out times so that the ongoing competition is not disrupted. You should pack all items and personal belongings that you will need immediately after the competition in your starter bag and hand it in at the central starter bag drop-off point immediately before your start.

Start area

The start of each distance will take place in the immediate vicinity of the Alster. A detailed map of the start area will be available <u>here</u> shortly.

<u>Timekeeping</u>

Timing is done in real time using a timing transponder that must be attached to the left ankle. Your time will be measured at the start and finish, as well as at checkpoints at the end of the disciplines and at the entrance and exit of the transition zone. You can check your times on the homepage.

In relays, the timing transponder acts as a "relay baton," i.e., the swimmer hands it over to the cyclist at the designated place in the transition zone during the changeover. After the cyclist has returned from the course, the transponder is handed over to the runner at the same place in the transition zone.



Bike service

Information about the bike service can be found in the Athlete Guide, which will be published a few weeks before the race.

Wetsuits for swimming

A decision on whether wetsuits may be worn for swimming will be made by the head referee on the day of the competition, one hour before the respective start. The temperature tables in the DTU sports regulations apply.

Wetsuit rental

Do you still need a wetsuit for the competition? Sailfish offers you the opportunity to rent one. All information can be found in the Athlete's Guide.

Do I need a road bike to participate in the triathlon?

No, a road bike is not required to participate. However, your bike must be roadworthy; if necessary, "horns" on the handlebars must be removed beforehand. Helmets are also mandatory on the entire bike course.

During the race

Sprint distance: July 11, 2026, in the morning **Standard distance:** July 12, 2026, in the morning

Relays: The start will take place in the last starting blocks of the respective day.

Current schedules and exact start times will be posted on our website shortly. Please be sure to adhere to your start time, as starting too early or too late may result in incorrect timekeeping. The start location is at the Binnenalster at the Jungfernstieg pier.

Refreshment stations

There will be refreshment stations at all distances. You can find the exact locations on the <u>route</u> maps.

Withdrawing from the race

If you are injured, remain calm and wait on the right-hand side of the road for the German Red Cross accident assistance team. If possible, please also inform a helper, team member, or referee that you are withdrawing from the race.

Time limit

The following time limits apply to the individual disciplines. Participants who start in an early start block have correspondingly more time.



	Swimming + cycling	Swimming + cycling + running
Sprint distance	1:40	2:15
Standard distance	2:30	3:30

The organizer reserves the right to change the cut-off times. Changes will be announced on the website and before the start.

After the race

Finish area

The finish line is located at Rathausmarkt. After crossing the finish line, you will receive your finisher medal. Please do not linger in the finish area, but continue on to the finish line refreshments.

Starter bag collection

You can pick up your starter bag after crossing the finish line at the central starter bag drop-off point. Just follow the signs. Afterwards, you can check out your bike and your competition equipment from the transition area at the specified check-out times.

Check-out times

Please note that due to the ongoing competition in the transition area, check-out is only possible within the specified times! We will announce the check-out times in due course.

<u>Transponder return</u>

The transponder must be returned when you check out your bike upon leaving the transition area, upon presentation of your race number.

Please note: If the transponder is not returned, you/the relay team leader will be charged for it. If the transponder cannot be returned immediately on site for an important reason, it can be returned by mail to us (Deutsche Triathlon gGmbH, Otto-Fleck-Schneise 8, 60528 Frankfurt) up to 14 days after the event. Please use a padded envelope to ensure that the transponder is not lost in the mail.

Results

The results will be published on our website after the race under the menu item "Results."

Photo service

Our partner Sportograf will take photos of all athletes during the race. These can be viewed and purchased on the <u>Sportograf</u> website 48 hours after the event.



Lost and found

During the event weekend, all lost property will be collected in the transition area and at the information desk. Any lost property that is not collected on site will be collected afterwards. If you are missing something, please send us an <u>email</u> with a description of your lost item.

Volunteers

Registration

Every year, more than 1,500 volunteers work at the World Triathlon Hamburg, giving their all to make the event unforgettable for every single participant. We are once again looking for hardworking helpers who would like to actively support us for the next race. You can find all the information you need about becoming a volunteer here.