

WTCS Sunderland Tri Maker Roles

Key

Within each role there will be a short role rating using the following key:

Physicality:

- Not very active – these roles do not require lots of moving around and any lifting
- Quite active – roles will require you to move around
- Very active – In this role, you will be required to move around the event site and may involve some light lifting

Standing:

- Non-Standing – you can complete this role while sitting down
- Standing – you will be required to stand up in this role with limited opportunities to sit down

Area:

- Behind the scenes – This role will not be public facing
- Public facing – These roles require you to speak to members of the public and athletes

Location:

- Outdoor – roles based outside
- Indoor – roles based inside

AID STATION

- Tri Makers will prepare water for competitors, ensuring there is always a supply for those competing
- They will also provide general encouragement to all those racing
- During the elite races this role will involve preparing water alongside technical officials

Key: Quite Active, Standing, Public Facing, Outdoor

WHEEL STATION

- Those on Wheel Stations will manage the check-in and out of spare wheels for the elite races
- You will be assisted by a Technical Official and together you will ensure athletes can swap a spare tire if needed

Key: Not Very active, Non-Standing, Public Facing, Outdoor

ARRIVALS & INFORMATION POINTS

- This team will deal primarily with queries from athletes and spectators as they arrive to the venue
- This role will also include general wayfinding support for those attending the event.
- Tri Makers have a customer-facing role that will require a welcoming approach to ensure attendees have a positive experience throughout the event

Key: Quite Active, Standing, Public Facing, Outdoor

ELITE ATHLETE, MEDIA & GUEST SERVICES

- Tri Makers in Elite Athlete services will support access management to the swim start for the elite women and elite men, ensure their lounge is kept tidy, and support technical officials managing the area
- Those volunteering in the Media Marquee will act as 'runners' and assist with a variety of other general media enquiries as required
- Some Tri Makers will assist the Brand Partnerships team in managing the VIP guest area, including setting up branding and welcoming guests

Key: Quite Active, Standing, Behind the Scenes, Indoor

ANTI-DOPING TRI MAKERS

- Anti-doping Tri Makers will act as chaperones for the elite athlete events as instructed on the day by the Technical Officials and the Anti-doping provider
- Specific training will be provided on the day by the anti-doping manager

Key: Quite Active, Standing, Behind the Scenes, Indoor

EVENT PREPARATION

- This role will assist the event operations staff with the final preparation and build leading up to the event
- It will involve setting up areas such as Transition and Registration as well as other last-minute tasks as required
- You may also be required to assist with athlete familiarisations which will take place on Friday, for example, marshalling

Key: Very Active, Standing, Behind the Scenes, Outdoor

FINISH & RECOVERY AREA

- Tri Makers will be working in the post-race area replenishing drinks for athletes and welcoming them over the line
- Tri Makers will need to be proactive and comfortable interacting with athletes to ensure all timing chips are recovered and stored appropriately
- This role will also include managing access to the Finish & Recovery Area alongside members of the security team

Key: Quite Active, Standing, Public Facing, Outdoor

EVENT OFFICE SUPPORT

- Tri Makers will be based in the Local Organising Committee Office, supporting event staff with a number of ad hoc tasks as they arise
- This role will also include a variety of important administrative tasks to ensure the smooth running of the event behind the scenes

Key: Not Very active, Non-Standing, Behind the Scenes, Indoor

REGISTRATION

- Athlete registration is a critical part of the race experience.
- Where athlete's check-in and pick up all the necessary paperwork and information to compete in the triathlon
- Athlete registration is a customer-facing role and so requires volunteers who are friendly, approachable, and comfortable speaking face-to-face with athletes.
- This is a low-impact role and can be done sitting down and seats will be provided.

Key: Not Very Active, Non-Standing, Public Facing, Indoor

SWIM

- Tri Makers in a swim role will be assisting with the swim start and exit elements of the morning races.
- Tri Makers need to be calm and organised, providing clear instructions and directions to competitors entering and leaving the water
- This role will also involve managing the queues of competitors waiting to enter the pontoon in anticipation before their race

Key: Quite Active, Standing, Public Facing, Outdoor

TRANSITION

- The Transition area role involves supporting the check in of bikes prior to the race and check out following the morning races.
- During the event, Tri Makers will need to direct competitors through Transition at entry and exit, ensuring safety is always maintained

Key: Quite Active, Standing, Public Facing, Outdoor

TRI MAKER SUPPORT

- The Tri Maker support team will help with a variety of areas within the event, including helping to manage the workforce break area, misc. tasks as they arise, and the derig of the event
- This role will also include backfilling roles across all functional areas, which makes for an exciting and varied role across the event weekend

Key: All options as a position will be appointed

ROUTE AND CROSSING POINT MARSHALS

- Tri Makers in this role will be stationed at key points on the route
- This role might also include backfilling roles across all functional areas as required, which makes for an exciting and varied role across the event weekend

Key: Very Active, Standing, Public Facing, Outdoor

ACTIVE SUNDERLAND FAMILY FUN DELIVERY ASSISTANTS

- This role is to assist the Active Sunderland Team to deliver their free sport and physical activity festival as part of the wider weekend Fanzone event offer, encouraging visitors to the WTCS to take part in a wide range of free family fun activities on offer across the weekend, located in the Fanzone, on Cliffe Park
- The role mainly consists of managing and resetting the activity equipment, managing queues, encouraging visitors to take part in the activities, giving out information and answering any queries the public may have
- Volunteers would need to be enthusiastic, engaging, and welcoming.

Key: Active, Standing, Public facing, Outdoor