



World Triathlon
Championship Finals
EDMONTON
2021

DO NORTH
AUGUST 17 - 22, 2021

Triathlonlive

Volunteer Orientation August 12, 2021



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Welcome and Thank You!

GOALS for this evening

- **Collect your gear**
 - Uniform: t-shirt, hat, vest
 - Bag
 - Lanyard
 - Volunteer Foldout
 - Accreditation Badge (from Team Captains)
- **Learn about the event and general volunteer expectations**
- **Meet your Team Captains**
 - Learn more about your specific volunteer “role”

Event Overview - Stephen Bourdeau, General Manager



Volunteering Logistics - Julia Peters, Volunteer Coordinator

- What to wear (& what others are wearing)
- COVID-19 Protocols
- Checking in & how to get to your shift
- What to bring
- What will be provided

Uniforms

- polo shirt & hat (please wear)
- optional extra layer - **vest**
- black/khaki pants or shorts
- accreditation badge (attach it to lanyard)

- Colour-coded polos
 - **Staff vs. Team Captains vs. Volunteers**

COVID-19 Protocols

- Masks will be **MANDATORY** on Saturday, August 21
 - Treat it as **PART** of YOUR UNIFORM
 - Wear it on course (on camera!)
 - (Not needed if on break and eating/drinking)
 - If not on shift - and not wearing mask - don't wear polo
- **COVID bins** will be available in every tent and will contain
 - Extra masks
 - Hand sanitizer
 - Symptomatic person protocol (steps and map)

Transportation and Checking In

- Plan to arrive 15 minutes prior to shift start
- Team Captain will tell you where/when to meet
- Come to Volunteer Tent if unsure or CALL JULIA
- Walk or cycle to the park at any time
- Shuttle down from/up to Windsor Car Park (U of A)
- Park for free at Windsor Car Park (Saturday/Sunday)
 - Parking Code on back of accreditation

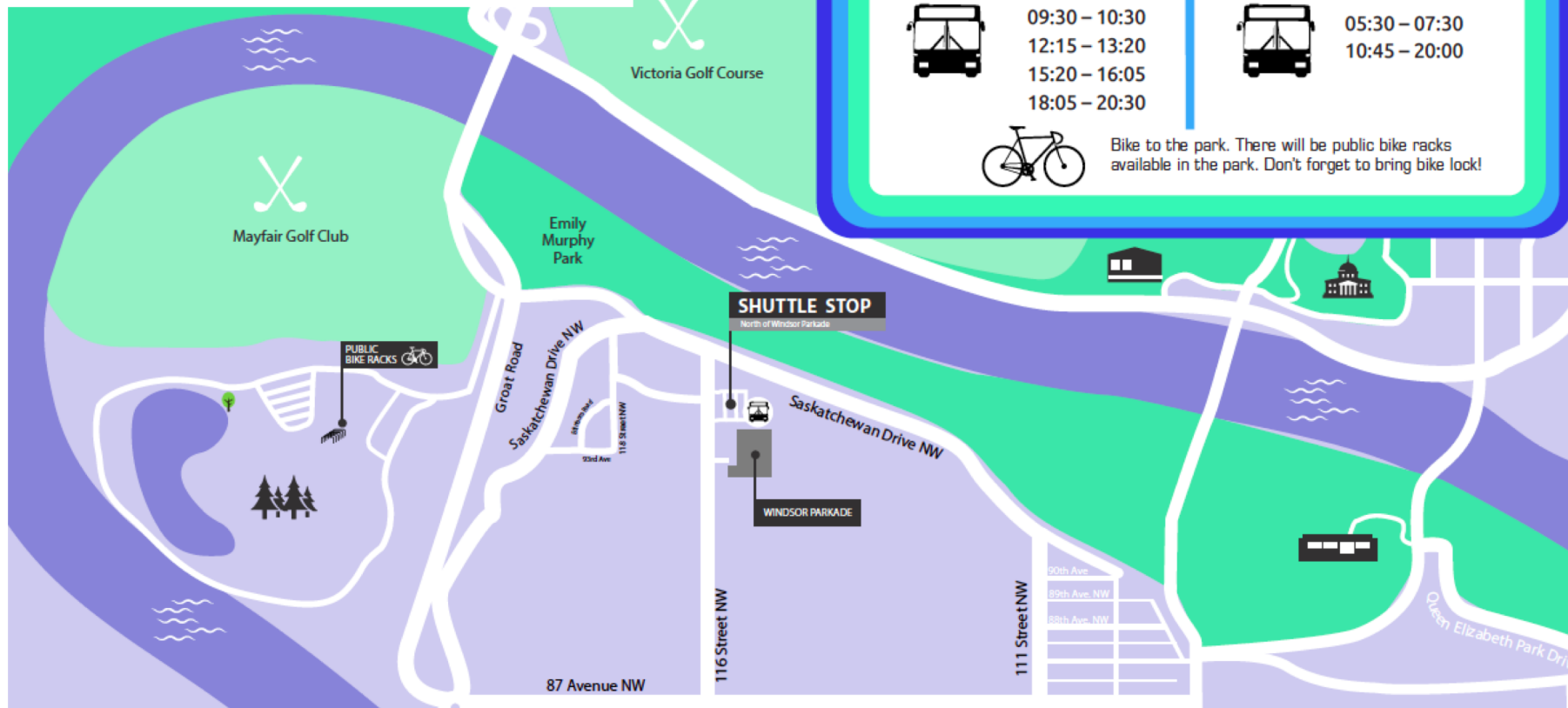
Transportation

- **Wednesday/Thursday** - walk, cycle, or drive down to the park
 - Vehicle needs to be in the park by 7:30 a.m. and can't leave until 12:00 noon
- **Friday** - walk, cycle, or drive down to the park
 - Morning shift - vehicle would need to be in the park by 7:30 a.m. and can't leave until 1:10 p.m.
- **Saturday/Sunday** - walk/cycle to the park
 - If driving, park at Windsor Car Park (map to follow)
 - **NOTE:** Groat Bridge will be closed from 6:00 a.m. onwards so access is via 87 Ave. and 116 St.



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GETTING TO THE PARK

Shuttle drop off and pick-up service available from North of Windsor Parkade.

Saturday, 21 August 2021

Sunday, 22 August 2021



05:30 – 07:30
09:30 – 10:30
12:15 – 13:20
15:20 – 16:05
18:05 – 20:30



05:30 – 07:30
10:45 – 20:00



Bike to the park. There will be public bike racks available in the park. Don't forget to bring bike lock!

Windsor Car Park (University of Alberta)

- located by Engineering Building on 116th Street

1. Enter **license plate number** and press **OK** to enter
2. **Press 1** to enter **all day rate** and press **OK** to enter
3. Have a **coupon**? Press **YES**
4. Enter **coupon code** (on back of accreditation) for **FULL DISCOUNT** - Press **YES**, that you agree to pay **\$0.00**

Transportation - Shuttle Schedule (Consult FAQ page on our website)

- **Saturday**

- 5:30 - 7:30 am
- 9:30 - 10:30 am
- 12:15 - 1:20 pm
- 3:20 - 4:05 pm
- 6:05 - 8:30 pm

- **Sunday**

- 5:30 - 7:30 am
- 10:45 am - 8:00 pm

What to bring...

- Accreditation & Uniform (shirt and hat)
- Volunteer Foldout!
- Water bottle (water will also be provided)
- Sunscreen/Rain Poncho
- Book/magazine for downtime
- Lawn chair (e.g., for downtime along the bike course)
- Food for Dietary Constraints
 - Some vegetarian options will be available

- Social engagement and fun!
- **Food and beverages** - in Volunteer Tent or brought to you by your captains, out on the course
- **Food Service Schedule**
 - Friday Lunch - 11:00 a.m. - 2:00 p.m.
 Dinner - 3:00 p.m. - 7:00 p.m.
 - Saturday: Lunch - 11:00 a.m. - 2:30 p.m.
 Dinner - 4:00 p.m. - 7:30 pm
 - Sunday: Lunch - 11:00 a.m. - 3:00 p.m.

What to Know ON-SHIFT

Sheila Findlay, Competition Manager

- Competition Schedule (in foldout)
- Course Maps (in foldout)
- Being an Ambassador
- “Race Ready” - Volunteer Tasks/Responsibilities
- In an Emergency...

World Triathlon Championship Finals - Saturday Schedule (“Bubble” Event)

- 8:00 a.m. - U23 Women Standard Triathlon
- 10:50 a.m. - Elite Women Standard Triathlon
- 1:50 p.m. - Elite Men Standard Triathlon
- 4:35 p.m. - U23 Men Standard Triathlon

Community Races/Events (Friday/Sunday)

- Friday, August 20
 - 3:00 p.m. - Kid's Splash and Dash
 - 6:00 p.m. - Open Water Swim
 - 2:00 - 8:00 p.m. - Ninja Warrior Course (free/open to the public)
- Sunday, August 22
 - 8:00 a.m. Edmonton Urban Cycling Fondo presented by Melcor
 - 12:00 noon - Try-a-Tri
 - 12:45 p.m. - Community and Corporate Standard Triathlon
 - 1:30 p.m. - Community and Corporate Sprint Triathlon
 - 11:00 a.m. - 6:00 p.m. - Ninja Warrior Course

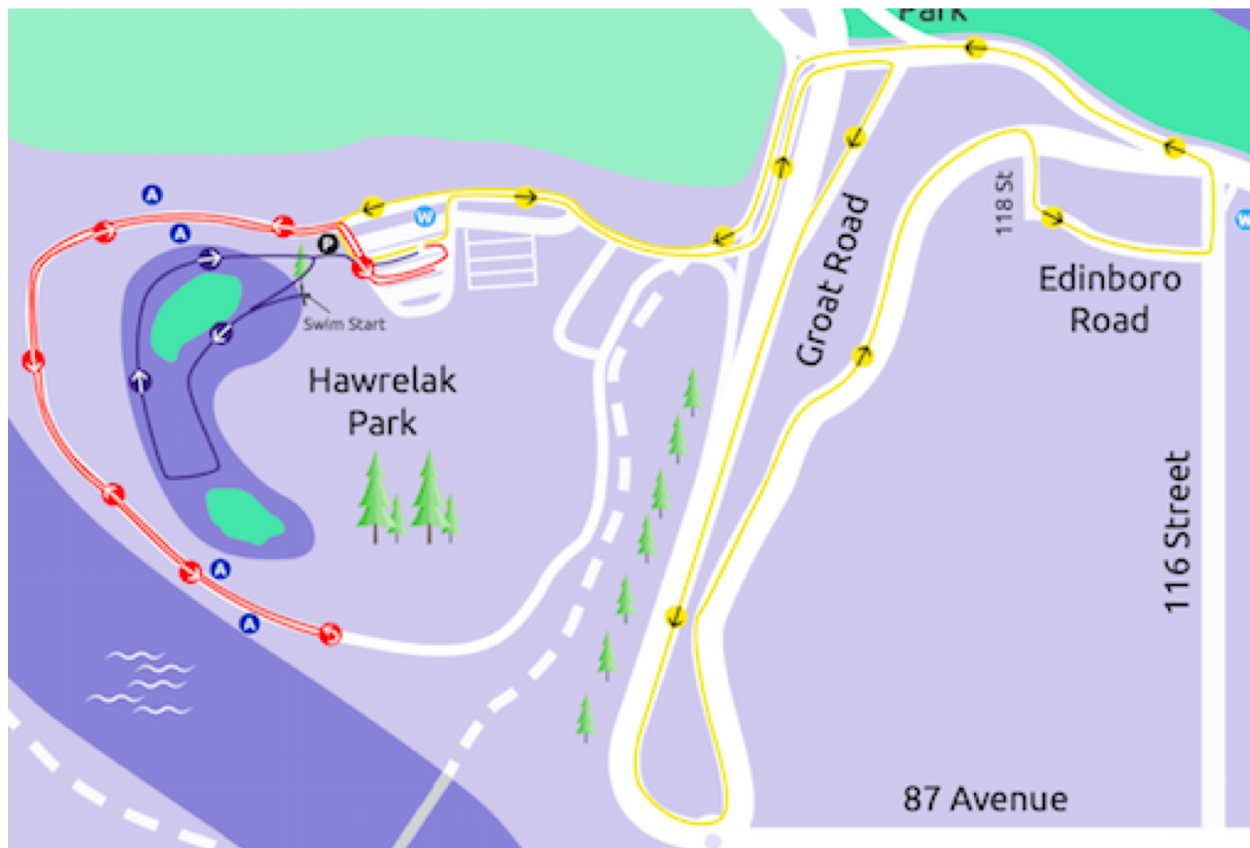


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Elite/U23 Map

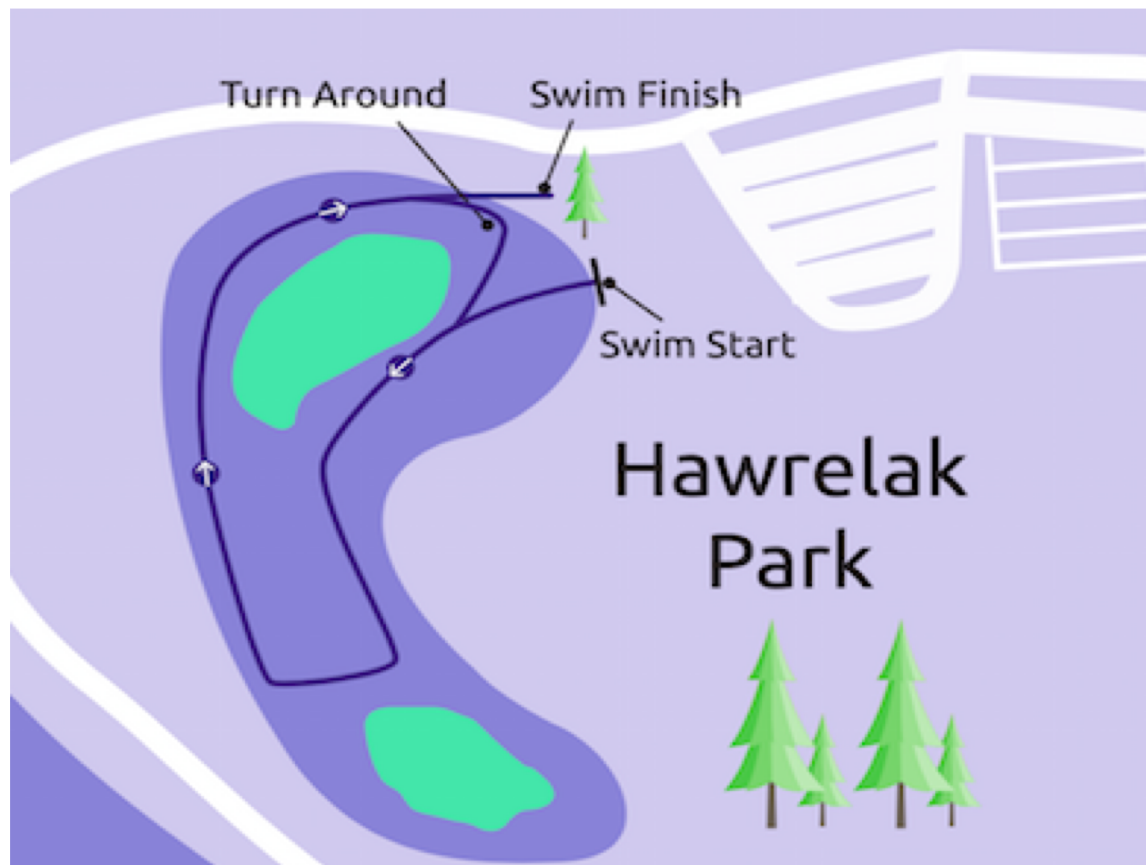




Splash & Dash Map



Open Water Swim Map





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Urban Fondo Map





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Try-a-Tri Map





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Community Triathlon Map (Sprint and Standard)





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Your Role as an Ambassador!

Once you're "In Position"

Assess your Area

Does everything look in place/safe for athletes and spectators (e.g., fencing in place, carpeting is flat, no garbage/debris, etc.)?
Are things clearly laid out for where spectators are allowed to go?

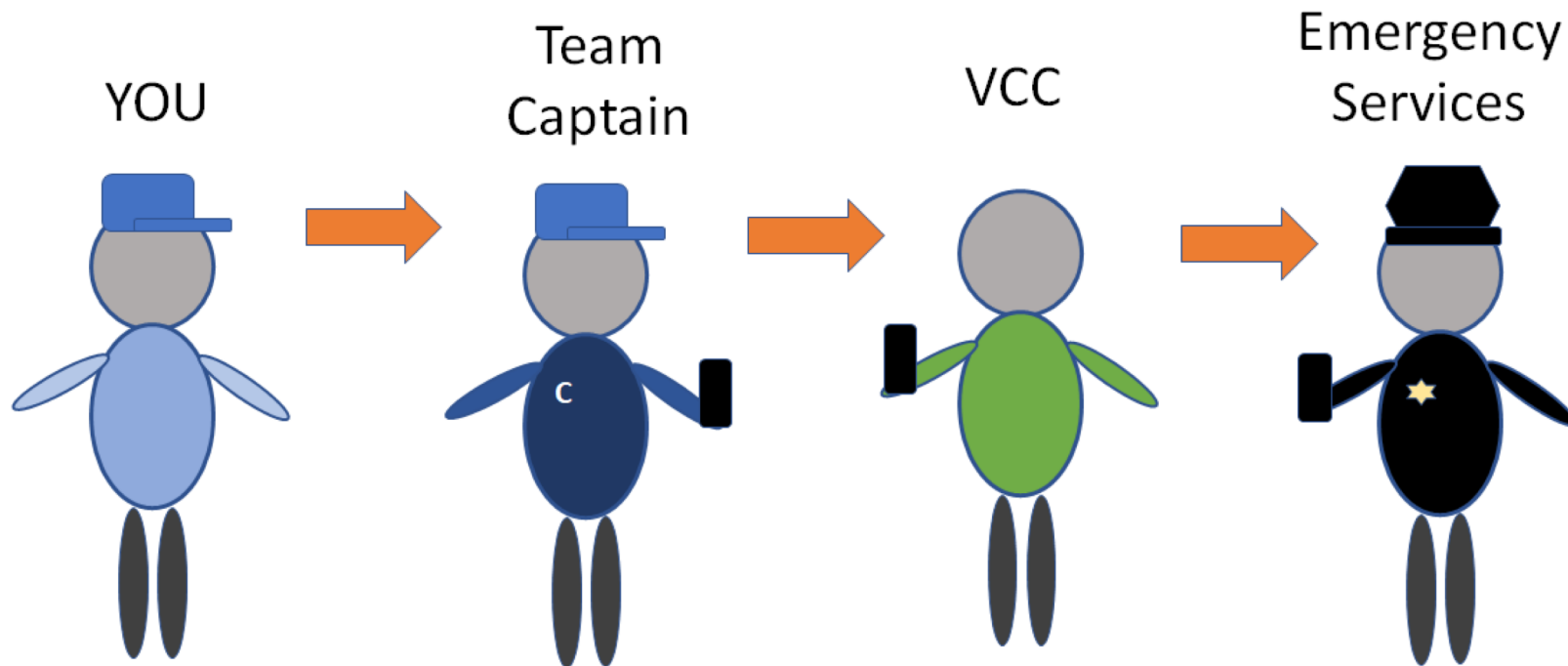
Be Ready

There will be lots of 'downtime', but once the race is underway, we need your eyes and ears on the course
Listen to announcements on the P.A. system, if you are located close by
Keep your cell phone handy with the InItLive app for incoming messages
Listen for announcements related to the "Event Alert System" (EAS)

Communicate with your Team Captain

Report anything out-of-the-ordinary to your Team Captain or a race official
Anything that looks unsafe or out of place (e.g., a suspicious person, or object, or vehicle along or near the course)

Communication Chain



Event Alert System (EAS)





- Colour-coded system to communicate basic course conditions
 - **Green** – (Low) – Good race conditions – enjoy the day!
 - **Yellow** – (Moderate) – Less than ideal conditions – be extra alert for possible worsening conditions
 - **Red** – (High) – potentially dangerous conditions – observe for changes to weather/course and be ready for possible cancellation – watch for announcements
 - **Black** – (Extreme) – athlete participation stopped – follow instructions from officials for event postponement/cancellation

Preparation Tips for EAS status of **GREEN**:

- **Stay hydrated** – water available on-site for volunteers
- **Check the weather** before you leave home that morning
- **Wear layers** if you have an early shift (as temperatures can change quickly)
- **Protect your skin and eyes**: sunglasses, hat, sunscreen
- **Bring rain protection** and extra dry clothes if the forecast suggests precipitation
- **Take breaks** when you can – check in with your Team Captain for when a break would be suitable and to get snacks
- Give yourself **lots of time** to get down to the park – with road closures, the traffic on your regular route might be heavier than normal



The Current Forecast....

Thu 08/19	Fri 08/20	Sat 08/21	Sun 08/22
Mainly sunny	Cloudy with showers	A mix of sun and clouds	Light rain
			
23°	22°	24°	24°
23	22	25	25
14°	12°	12°	11°
20 %	60 %	20 %	70 %
24 W	22 N	24 E	25 NW
36	33	36	38



Evacuation Procedure

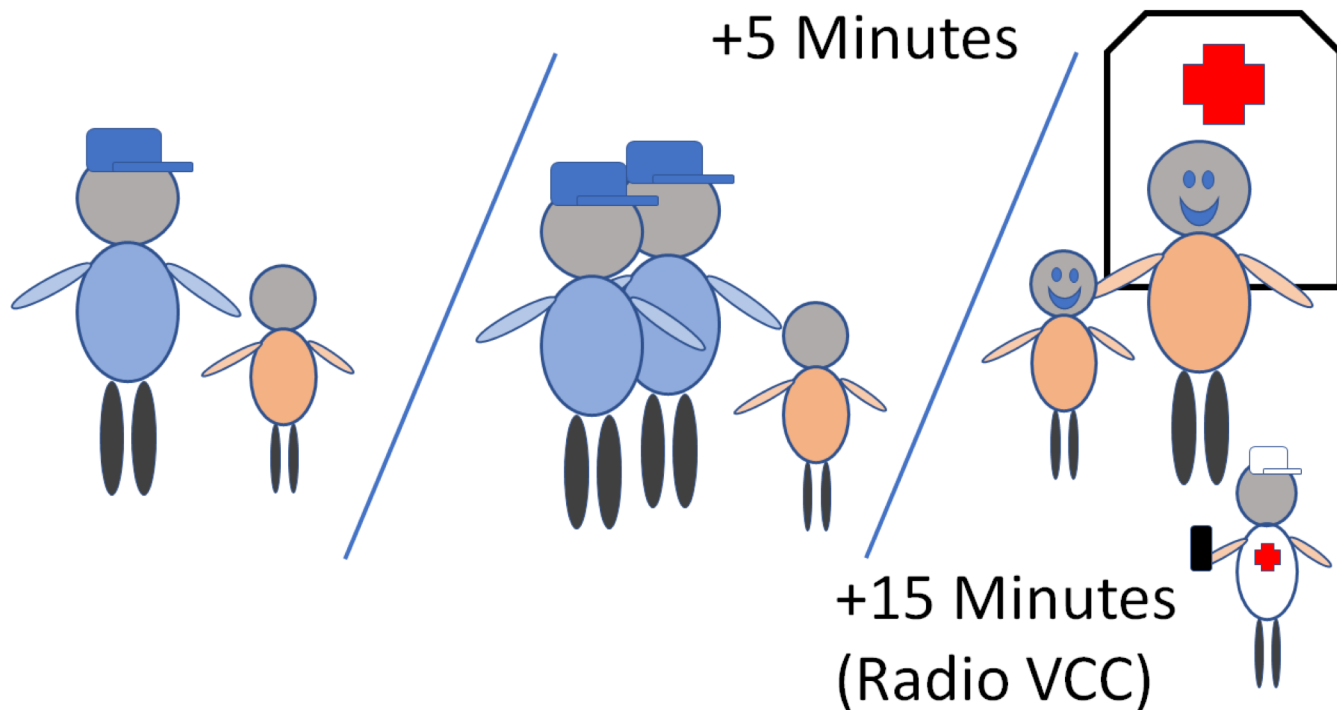
1. In the event of a park evacuation, **listen for instructions** from your Team Captain, on the venue PA system, or via the InItLive App.
2. There are several “**Shelters In Place**” for spectators, athletes, and volunteers to get immediate shelter .
3. There are **three (3) main exit points** from the park if a full evacuation is required:
 1. **Main gates** – with shuttles running at maximum capacity if safe to do so
 2. **Stairs** up to top of Groat Road hill
 3. **Pedestrian Bridge** across to Buena Vista Park on west side of river



Evacuation map

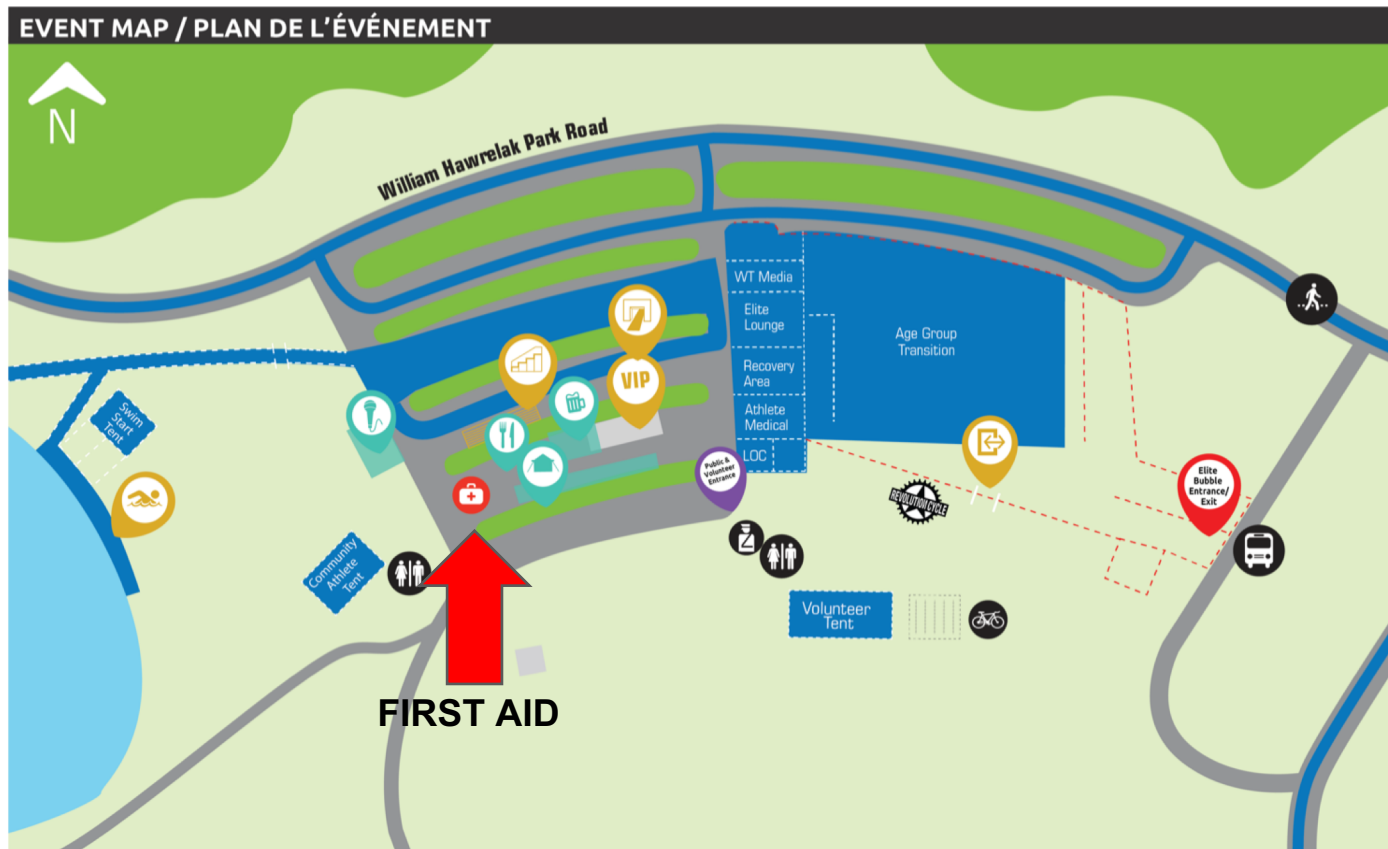


Lost Child Protocol - Child (with no parent)

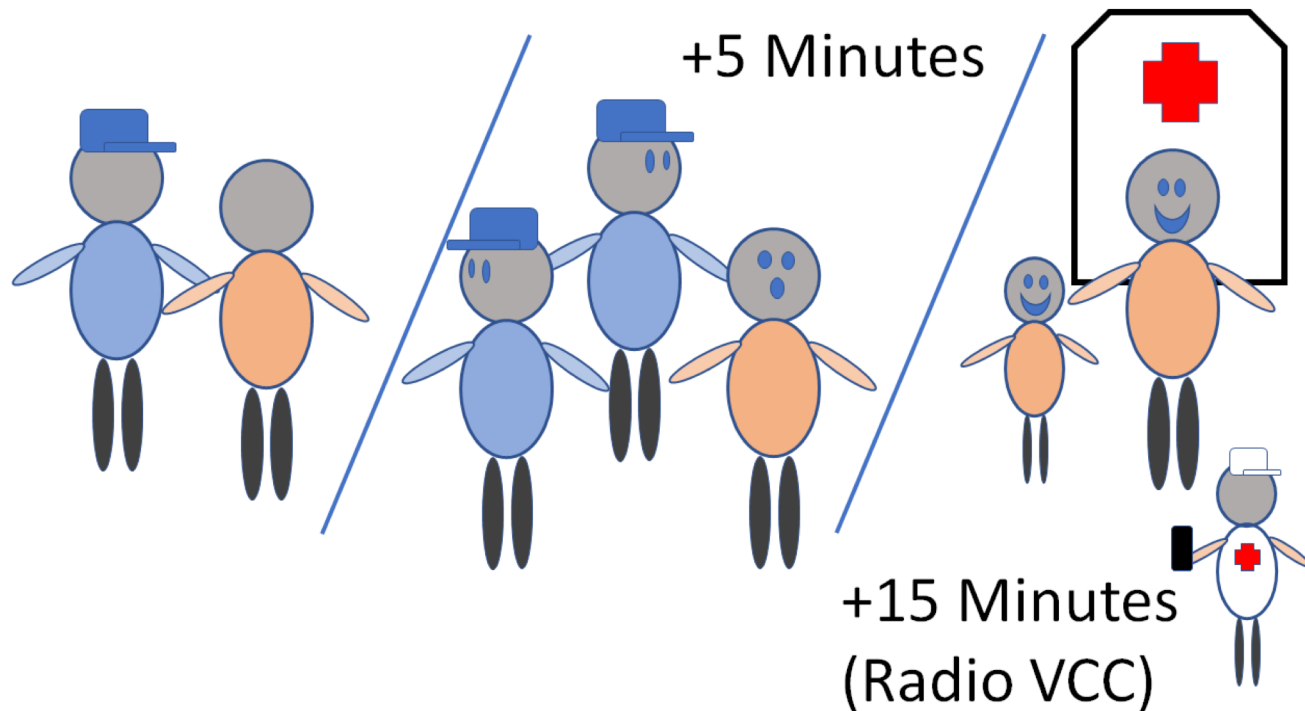




First Aid Location



Lost Child Protocol - Parent (with no child)



Concluding Remarks

Julia Peters

DO YOU KNOW/HAVE?

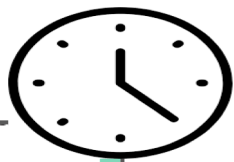
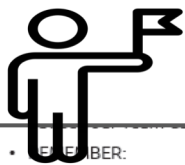
1. Name of
your Captain

2. Time of
your shift

3. How you
will get to
the park

4. Where
you should
meet

5. T-Shirt &
Accreditation



• REMEMBER:

- » Warnings and disqualifications can be issued by ITU designated officials only.
- » Be firm when controlling spectators, ask for backup from your Captain whenever you need it.
- » Arrive on time, be informed, communicate with your Captain:
- » Name: _____
- » Phone number: _____





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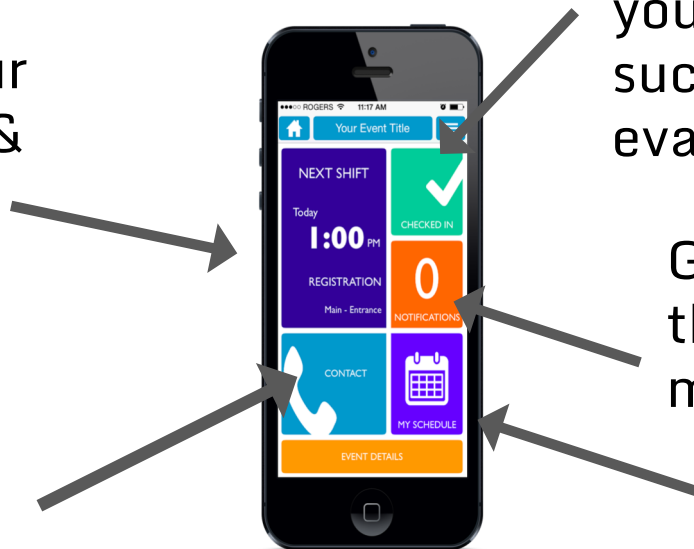
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InitLive App

Gives you your
current shift &
details

Contact Tile
gets in you in
touch with your
captain or event
manager



Green drop down arrow lets
you view event documents
such as course maps,
evacuation procedure

Gives the captain
the ability to send
messages

Schedule Tile
enables you to view
your schedule



Download on the
App Store



GET IT ON
Google Play

Friends/Team Members not here...

How/When to pick up uniform/accreditation: (Hawrelak Park)

- **Mon & Tues:** LOC Trailer, 10:00 a.m. to 2:00 p.m.
- **Wed & Thurs:** Volunteer Tent, before shift, or 1:00 to 4:00 p.m.
- **Friday:** Volunteer Tent, before shift, or 2:00 to 6:00 p.m.
- **Sat & Sun:** Volunteer Tent, before your shift

(FAQ page on our website)

If Questions Arise...

- Refer to Volunteer Foldout
- Check our FAQ page on edmonton.triathlon.org website (this presentation will be posted)
- Volunteer Hotline: 780-919-1727
- Email j.peters@edmontontriathlon.org or volunteer@edmontontriathlon.org
- Connect with your Team Captain
- Join our Facebook group:
 - “World Triathlon Edmonton Volunteer Group”

TEAM CAPTAINS:

- Access Control - Corey Conway, Hal O'Gilvie
- Aid Station - Ron Nichol
- Bag Check - Shirley Adam
- Beer Tent - Stuart Muir
- Bike Course Marshals - Christie Percy, Lisa Gordon
- Boat Drivers - Jason Britton
- Lifeguards - Jessie Lavallee, Natasha Da Fonseca , Angelina Ortwein
- Media - Connie Bryson, Jill Horbay

TEAM CAPTAINS:

- Motorcycle Support - Ray Winter, Darren Nickle, Michael Hollands
- Parking & Traffic Control - Kent Coulter
- Registration & Package Pickup - Ian & Linda Harris
- Run Course Marshals - Ally Boileau, Glenn Wilson
- Swim Area Assistants - Sam Saini
- Swim Marshals - Lori Duke
- Timing - Lara Apps, Linda Davidson, Lori Zombor
- Transition - Andy Comstock, Peter Ratcliff, Tracey Yau

Other Captains - No Breakout:

- Ceremonies/Awards - Kate Bailey
- Elite Lounge - Brita Danielson, Todd Prokopchuk
- Finish Line - Pierre Benetreau, Alain Levesque, Gord Rosko
- First Aid - Mike Cava
- Medical - Shelly Brindza, Max Findlay
- Sports Presentation - Tim Lockie
- Venue Control Centre - Mike Bradshaw

Other Breakouts:

- COVID Compliance - Sarah Hanney
- Doping Control - Sherry Cormier (meet with Mikki)
- Food Services - Mackenzie Sermet & Kyra Buchan
- Information Services - Luis Franco
- Volunteer Services - Julia Peters
- Photographers - Kendra Boles

**THANKS AGAIN, from the entire
WTS Edmonton staff!!**